

VINYL FLOOR LIMITED RESIDENTIAL AND LIGHT COMMERCIAL WARRANTY INSTALLATION GUIDE

This warranty is non-transferable and applies only to the original purchaser with proof of purchase (receipt showing purchase date).

Our SPC products are warranted free from manufacturing defects and not to wear through under normal indoor residential use for 50 years, and 12 years for normal indoor light commercial use from the date of purchase.

Exclusions

Defects or damages caused by any inappropriate conditions, environmental factors, care, maintenance, poor installation, are not covered under warranty. Inappropriate conditions include, but are not limited to:

1. Damage caused by improper storage, handling, or installation.
2. Flooring installed outdoors or inappropriate locations.
3. Damage resulting from moisture problems. Moisture emissions from concrete can result in high pH and alkaline conditions that can distort the product. Our SPC flooring is waterproof and reliably secures the flooring panels on all four sides. However, moisture in the subfloor could cause mold, mildew, and other moisture related issues such as moisture emissions under the flooring, which may contribute to an unhealthy indoor environment. It is up to the flooring contractor to determine if a subfloor is not cured. Should the subfloor not be cured, a moisture barrier/mitigator like 6 mil poly sheeting plastic should be used for a successful installation and to prevent the material from being damaged by moisture from the subfloor.
4. Damage caused by exposure to extreme heat or sunlight.
5. Damage caused by fire, flood, storm, smoke, intentional abuse, etc.
6. Damage caused by vacuum cleaner, pets, or furniture without appropriate protection.

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7. Before installation, please inspect the planks carefully. Do not install if defects are found. Claims will only be accepted before installation.

8. Minor color variation is normal. Color differences between sample and actual product are not considered a manufacturing defect.

9. THIS WRITING IS THE COMPLETE AND EXCLUSIVE STATEMENT OF THE WARRANTY AND IS IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES.

10. WARRANTIES CANNOT BE ALTERED BY ANY SALES REPRESENTATIVE OR DISTRIBUTOR. SALES REPRESENTATIVES AND DISTRIBUTORS HAVE NO AUTHORITY WHATSOEVER TO ESTABLISH, EXPAND, OR OTHERWISE MODIFY WARRANTIES.

Questions about your Knoas Flooring purchase?
Please contact us at support@knoasflooring.com

Please continue read the following installation guide

Before Installation

- Purchaser/Installer should inspect all materials for defects. Claims will only be accepted before installation — slight color variations are standard and make the floor look more natural.
- Purchaser/Installer should inspect the area and make sure it is suitable for installation. The subfloor should be dry, flat (without any humps or voids), clean, solid, sound, and even. Adhesive residue, carpet staples, cracks, or holes should not be present.
- IMPORTANT NOTICE- previous to installation is done on a concrete subfloor a moisture test should be completed, it's also required to use 6 mil

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poly sheeting plastic or a moisture barrier padding to prevent any future problems regarding moisture.

- Humidity of the area where installation will take place should remain between 35% to 55%, with constant temperature of 68°F to 77°F, and not exposed to direct sunlight.
- Concrete floors must cure at least 60 days before installation.
- If installing a radiant heating system, check with the manufacturer of the radiant heating system that it is compatible with the flooring, and that the temperature will not exceed 85°F. The radiant heating system needs to be at least 1/2" (12mm) below the subfloor installation surface, and not contact with the flooring directly.
- Store the planks in the original packing horizontally and avoid direct sunlight.

How to Install

- Find a starting point. We suggest starting from the right corner. Leave a 1/2" gap to allow for subfloor movement or product expansion.
- Interlock long ends by inserting the tongue into the grooves at an angle of about 20°. Fold the plank so that the short end from one plank fits on top of the next plank.
- If you hear a "click" sound, that means the planks are locked correctly, and the seam between planks is tight. If gaps occur, lift the top plank slowly away from the bottom plank to re-install.

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- Interlock the plank tightly against the first row at an about 20° angle and fold down — this helps the short end of one plank fit onto the next plank.
- Continue above steps for remaining rows. Remember to always place the cut end of the first plank against the wall.
- A long run exceeding 30 or 40 feet or doorways in adjacent areas require a break and a T-molding, to allow for expansion.

Maintenance

- Clean the floor regularly with sweeping or vacuuming. Use a vacuum without a beater bar. Use damp mop to wipe the floor. Remove excessive water after cleaning.
- In case of excessive amounts of water, remove the water as immediately as possible. Then use a dehumidifier to reduce the humidity back to normal levels.
- Use floor protectants to prevent things that could severely scratch your floor surface, such as pets, certain shoes, furniture, etc.
- Avoid dirt by using walk-off mats.
- Avoid exposure in direct sunlight. Keep temperatures under 110°F all year around.