



Preventive Maintenance Guidelines

To Keep The Luster And Beauty Of Your New Flooring Please Be Sure To Follow Our Guidelines

- Sweep, dust or vacuum regularly – Please be sure that the vacuum head is a soft brush or felt type. Be sure that the wheels of the vacuum are clean and do not damage the flooring. **DO NOT USE A VACUUM WITH A BEATER BAR HEAD.**
- Never mop or flood floor with water or other liquid products. This can severely damage the flooring.
- Do not use oil soaps, liquids, paste, wax products or other household cleaners that contain lemon oil, tung oil or ammonia to clean your floors as it will void the warranty.
- Remove spills promptly using a soft cloth and cleaning products recommended by Knoa's Flooring (Bona X Hardwood/Laminate Cleaner)
- Keep pet's nails trimmed and paws clean and free of dirt, grease, oil and stains.
- To reduce wear, use rugs at work stations, dining areas and at heavily traveled areas.
- Use dirt-trapping walk-off mats at all exterior doors to keep dirt, grit, grease and oil outside.
- Use mats in areas with office chairs with rollers to prevent scratching and roll marks. Excessive rolling will damage the finish over time.
- Place protective pads such as felt pads beneath furniture legs and feet to reduce scratches and dents.
- Do not drag heavy objects, furniture or appliances, use a dolly and protective sheet to protect the floors.
- Make certain furniture casters are clean and operate properly (a minimum 1" in diameter is recommended)
- Exposure to the sun and its UV rays accelerates the oxidation and aging of wood and fabrics. This causes the stain and/or wood to fade and/or change color. We recommend rearranging rugs and furniture periodically so the floors age evenly.
- Close drapes/blinds where excessive sunlight hits the floor. Heat can cause furniture, carpets, wallpaper, curtains and floors to fade or discolor over time.
- The warranty does not cover damage from the sun and its UV rays.